



Software License Consultant - SAM

for Mercedes-Benz Research and Development India Private Limited

Contact

MBRDI Recruitment

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Job-ad-number

MER0001JNQ

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Field of activity

IT/Telecommunications

Department

Enterprise Processes

Tasks

This job role & responsibilities includes the software asset management, the management of subscriptions, software portfolio management & governance and compliance management for managed products as well as customer relationship management to the business units. The purpose of this job role is to define a supplier and partner strategy, maintain the relationships with the external partners, and monitor the performance of the partners, the fulfillment of the contractual obligations and the achievement of the committed financial objectives. Furthermore, the sub-function coordinates the drafting and renewal of contracts and manages the handling of licenses.

In addition to this, the role demands excellent communication, Presentation Skills and Cross-functional abilities.

KEY JOB DUTIES & RESPONSIBILITIES:

- Administrating and consulting contracts in Liaison with various stakeholders.
- Review licenses and/or contracts to ensure that software is covered by the contract and properly documented
- Coordinate and manage software usage regarding licensing, maintenance, upgrades, and utilization and renewal payments.
- Responsible for compliance in license management for vendors and verifying invoicing to vendors.
- Consult and support business units in their Software needs based on global hub & spoke setup
- Manage responsible contracts
- Identify new or decreasing demands and/or services and interact with demand pipeline management and contract management
- Perform surveys on Software needs and customer satisfaction. Generate reports

- Implement all the processes needed to manage all existing and future software licenses lifecycle.
- Ensuring to be Audit Compliant, as per Global Policies.
- Ensuring that processes and procedures are documented for all service contracts and are available for reference

Qualifications

Required Candidate profile

- Minimum 5 years of relevant experience in contract management, contract maintenance, contract renewal, contract termination, scrubbing contract, etc.
- Candidate must possess at least a Bachelor's Degree, Post Graduate Diploma, Professional Degree, Computer Science/Information Technology, Science & Technology or equivalent.
- Advance excel, software licensing knowledge, Microsoft products licensing.
- Consulting around license and services.
- Research/compare industry best practices to establish benchmarks for managing assets.
- Knowledge of licensing models across the vendors for entitlements and reconciliation activities.

Microsoft Software Licensing and/or Software Asset Management accredited (MCP)

- Proven experience in the use of License Reconciliation toolsets like SCCM, MS MAP etc
- Good knowledge of licensing policy and licensing models (e.g. IBM, Thinkcell, Mathworks)
- Good knowledge of software supplier landscape
- Good knowledge of IT, financial and legal requirements
- Good knowledge of handling licenses (price calculation, charging, license transfer)
- Customer oriented behavior and ability to provide advice
- Good Knowledge of Digital Communication processes, Presentations and Designing Skills
- Good communication and reporting skills.
- Required language(s): English and Full-Time availability

Additional Skills

- Excellent knowledge of SharePoint, VB, GIMP and Office Suite
- Good Knowledge of Scrum Methodologies. Product Owner/Scrum master Experience
- Excellent Communication skills in German (B2 Level)
- Good Intercultural Skills (Indo-German)

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Benefits



Company car possible



Inhouse Doctor



Meal-Discounts



Coaching



Company Retirement



Barrier-free workplace



Flexitime possible



Home Office possible



Mobile Phone possible



Good public transport



Canteen-Cafeteria



Events for employees



Parking



Near-site Childcare



Health Benefits



Discounts for employees possible



Internet Connection